

General Information

Liberty Mutual Managed Care LLC administers the below Medical Provider Networks (MPN):

Liberty Mutual Group MPN	MPN ID # 2378
Helmsman Management Services MPN	MPN ID # 2411
Liberty Mutual Managed Care MPN	MPN ID # 2453
Costco Wholesale MPN	MPN ID # 2041
The Home Depot Medical Provider Network	MPN ID # 0392
Liberty Mutual - Gerald Desmond Bridge MPN	MPN ID # 2086

MPN Provider Directory and Roster of Treating Physicians

A MPN Provider Directory or Roster of Treating Physicians can be obtained by calling the MPN contact or the MPN medical access assistant, or by going to the on-line MPN provider directory website as indicated below:

Liberty Mutual Group MPN = www.libertymutualprs.com

Helmsman Management Services MPN = www.helmsmantpa.com/prs

Liberty Mutual Managed Care MPN = www.talispoint.com/lmam/external/campn

Costco Wholesale MPN = www.helmsmantpa.com/prs

The Home Depot Medical Provider Network = www.helmsmantpa.com/prs

Liberty Mutual - Gerald Desmond Bridge = www.talispoint.com/liberty/gdbridge/ext

Medical Access Assistant (MAA)

MPN regulations require that an individual be provided by the MPN to help injured workers with finding available medical provider network physicians of the injured workers' choice and with scheduling provider appointments. The MAA will assist with scheduling an appointment for the first treatment visit in the MPN and an initial appointment with a specialist in an appropriate referred specialty. The MAA can be reached at 1-800-944-0443 from 7 a.m. to 8 p.m. Pacific.

MPN Contact

MPN regulations require that an individual be available who is responsible for responding to complaints, for answering employees' questions about the MPN and for assisting employees in arranging for an MPN independent medical review pursuant to L.C. section 4616.4. If you would

like a copy of an MPN notification document, such as the complete written employee notification, please contact the MPN Contact. The MPN Contact can be reached at 1-844-208-1659 from 8 a.m. to 5 p.m. Pacific.

For additional information about the CA MPN:

The MPN Labor Code is Section 4616-4616.7, and is available at the State's DWC website. Using the below link, select Division 4, Workers' Compensation and Insurance; scroll down to PART 2. COMPUTATION OF COMPENSATION; ARTICLE 2.3. Medical Provider Networks: [California Legislative Information](#)

The MPN regulations can be viewed at [the DWC Forum site](#).