

Risk Control Consulting Center

Build a better risk control strategy

Your business is like no other — and so are your issues of safety and risk control.

That's why we offer a wide array of solutions to help you minimize loss. Talk to your independent agent or broker today about Liberty Mutual Insurance, or go to libertymutualgroup.com/business.



Benefits at a glance

- **Convenient.** Only a phone call or email away
- **Responsive.** Get your questions answered right away.
- **Knowledgeable.** Access our comprehensive safety and health resources.
- **Experienced.** Qualified consultants at your service
- **Accessible.** Monday through Friday, 9:00 a.m. to 7:00 p.m. ET

Our consulting center can answer your questions, provide advanced technical guidance, and help you prevent and control losses with a flexible array of solutions.

We start by assessing your safety-related problem to identify root causes, exploring the frequency, likelihood, and potential severity of risk. We provide practical tools and recommendations that you can implement quickly. Through telephone consultation or by analyzing photos or videos of specific problem areas, our teams develop a comprehensive grasp of the issues. Then they conduct further research, design custom training solutions, or help put a formal safety program in place. We can also work with you to identify methods to monitor installed solutions and validate their effectiveness.

Experienced

You will work with a team of qualified professionals. Our risk control consultants have degrees in safety, risk control, engineering, business management, and related fields. Many also have industry-specific experience. They work with you either over the phone or by email to identify risks in your operation and put innovative, practical safety solutions in place.

Responsive

Because our consultants have access to Liberty Mutual's unrivalled safety research and resources, they can answer just about any question that comes up. They can also reach out to technical professionals with greater in-depth knowledge about your specific industry and its unique safety challenges.

Knowledgeable

Our experienced risk control consultants have access to tools and resources that can help you in a variety of ways:

- **Practical guidance** — Support your safety efforts with training webinars, model safety programs, and audit tools.
- **Problem solving** — Develop safety strategies in consultation with our risk control consultants and technical specialists.
- **Continuous support** — Implement field recommendations, using guidance and direction from our consulting center team.
- **Best practices** — Build on proven risk management strategies and problem-solving success stories to help boost your safety efforts; plus, get the latest product reviews, safety solutions and controls, and more.

"The center is a dependable and reliable service for us. We have always received excellent customer service and expeditious responses from your consultants."

— Liberty Mutual Insurance policyholder

"I needed some risk control information for a policyholder, and your consultants stepped up to the plate and got it for me immediately."

— Liberty Mutual Insurance agent

Accessible

When you contact us — by phone or email — you'll appreciate the responsiveness of our risk control support team. Our consultants are available to answer your questions, provide safety resources, or review the impact of your risk control efforts on your bottom line. Get help implementing safety solutions that can make your workplace safer and more efficient, and better control your total cost of risk.

Partner with Liberty Mutual, and you benefit from the financial strength, security, and capacity of a Fortune 100 carrier. Go beyond business as usual.

Our consultants are available Monday through Friday, 9:00 a.m. to 7:00 p.m. ET. Call us toll-free at 866-757-7324 or contact us by email anytime at rconsultingcenter@libertymutual.com.