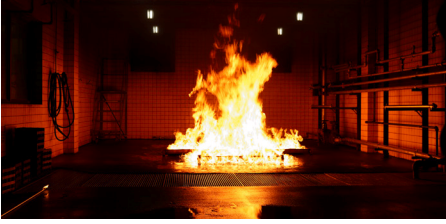


# Dedicated Property Resources

## Technical Capabilities from Liberty Mutual Insurance



### Highlights:

- Fire Protection Laboratory
- Risk Engineering Services
- Online Resources
- Risk Control Consulting Center

We share and understand your priorities — preventing losses when possible, and quickly recovering from incidents when they can't be avoided. These are some of the resources Liberty Mutual Insurance has dedicated to helping you protect your property.

### Fire Protection Laboratory

While there's something about our fire lab that may capture your attention, it's just one of our many resources. This specialized training facility is fully equipped and staffed to deliver the kind of understanding of fire suppression systems that only hands-on training can provide.

In operation since 1982, our state-of-the-art fire lab offers commercial policyholders the same expert training we give to our risk control specialists, free of charge. Everyone from plant managers and CEOs, maintenance personnel and risk managers have attended our fire lab training.

These courses cover fire protection systems and a variety of special hazards, such as paint spray booths, commercial kitchens, dust control and fuel control systems as well as the human element programs.

### Risk Engineering Services

Identifying and evaluating exposures to property loss is critical to your success. Fire suppression, protection of special hazards, reduced exposure to natural catastrophe, control of potential ignition sources, and the implementation of key human element programs can greatly reduce the frequency and severity of losses from fires and associated perils.

As a policyholder, you benefit from our experienced professionals. Liberty Mutual has a well-established tradition of innovation and a long history of engaging the expertise of engineering professionals to find answers. We have an active membership in many organizations, including the National Fire Protection Association.

Our in-house property risk engineering services include:

- On-site risk analysis
- Reviews of specifications and plans
- Access to our impairment system reporting service 24/7
- Severe weather action plans

### Online Resources

#### Training

We offer webinars on many topics valuable to your business:

- Property Management Industry Safety Tools: Just a Click Away
- NFPA 25: Inspecting and Maintaining Your Sprinkler Systems
- Severe Weather and Natural Catastrophe Exposures
- General Liability Incident Response

Our fire lab and other training, in-house property risk engineering services, and online resources can all help commercial property policyholders examine, implement, and maintain measures that can be taken to keep business safe and protected.

### Liberty Mutual SafetyNet™

Liberty Mutual SafetyNet features a property resource hub, providing access to equipment breakdown guides, risk management guides, weather-related action plans, and self-assessment tools by area of risk, all at no cost to you.

These tailored resources can assist you with safety efforts and help reduce your costs, prepare for inspections, and help you protect your operations and assets.

### Risk Control Consulting Center

Industry and technical specialists are available to answer questions to help you address risk control needs.

A phone call or email can put you in touch with a risk control consultant who can:

- Discuss and recommend practical ways to mitigate risks and identify exposures
- Use photos to help analyze exposures and help identify controls
- Offer tools, resources, and training on a variety of topics
- Provide recommendations on implementing safety protocols

Contact your local service director for more information on this program or the **Risk Control Consulting Center** at 1-866-757-7324 or by emailing [RCConsultingCenter@LibertyMutual.com](mailto:RCConsultingCenter@LibertyMutual.com). Open Monday – Friday, 8 a.m. to 8 p.m. ET.

[libertymutualgroup.com/riskcontrolservices](http://libertymutualgroup.com/riskcontrolservices)   @LibertyB2B

The illustrations, instructions, and principles contained in the material are general in scope and for marketing purposes. Our risk control services are advisory only. We assume no responsibility for: managing or controlling customer safety activities, implementing any recommended corrective measures, or identifying all potential hazards.

Insurance underwritten by Liberty Mutual Insurance Co. or its affiliates or subsidiaries.